

Service Integration Platform ServiceNow at dormakaba

Stefan Grad

IT Service Integration + ServiceNow Platform Owner

June 2024



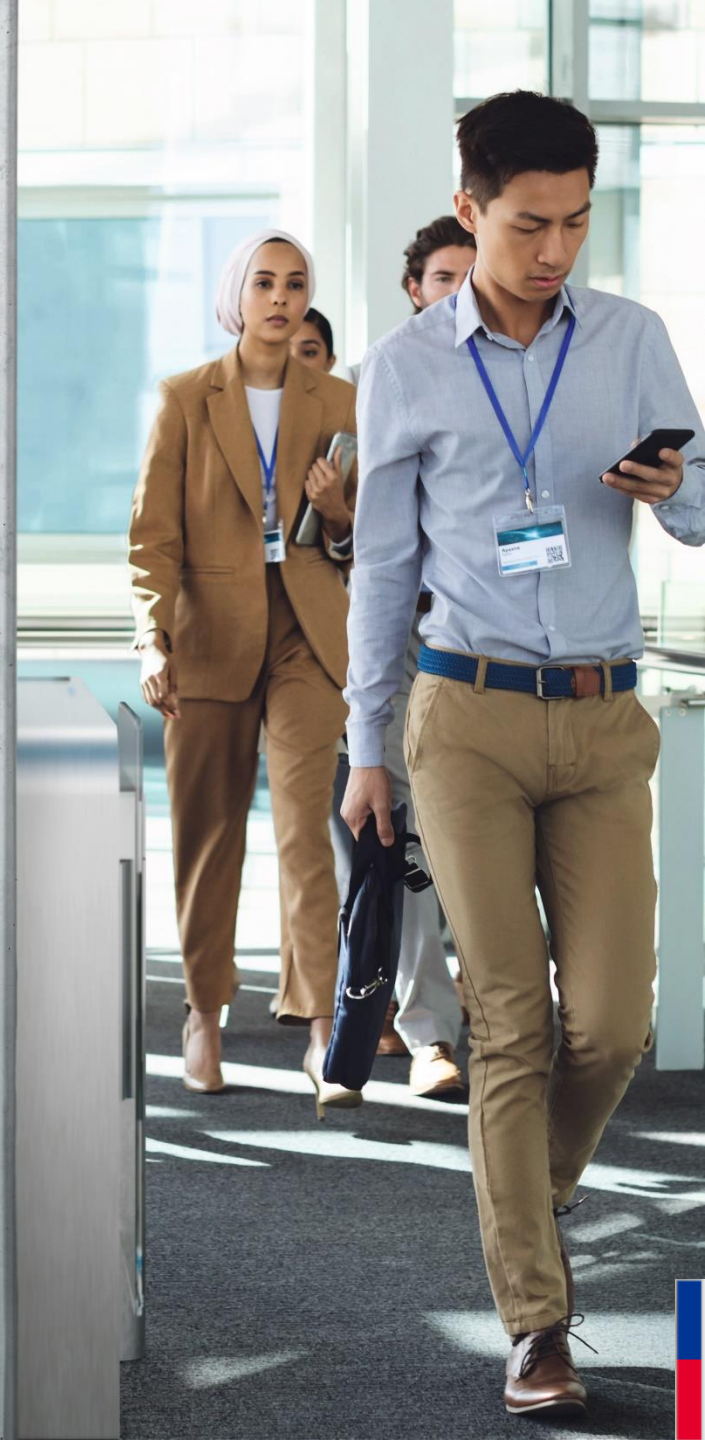


Customer first, always

Our Purpose

"For every place that matters"

We are where our communities come together. We are in all the places that matter to our life in society.



Customer first, always

Our Vision

We want to be the trusted partner worldwide for safe, secure and sustainable places where people can move seamlessly.



dormakaba at a glance

Globally leading in smart systems and sustainable solutions across the building lifecycle



160

years of experience



130

countries



~ 16,000

employees



> 1800

patents



> 100 million

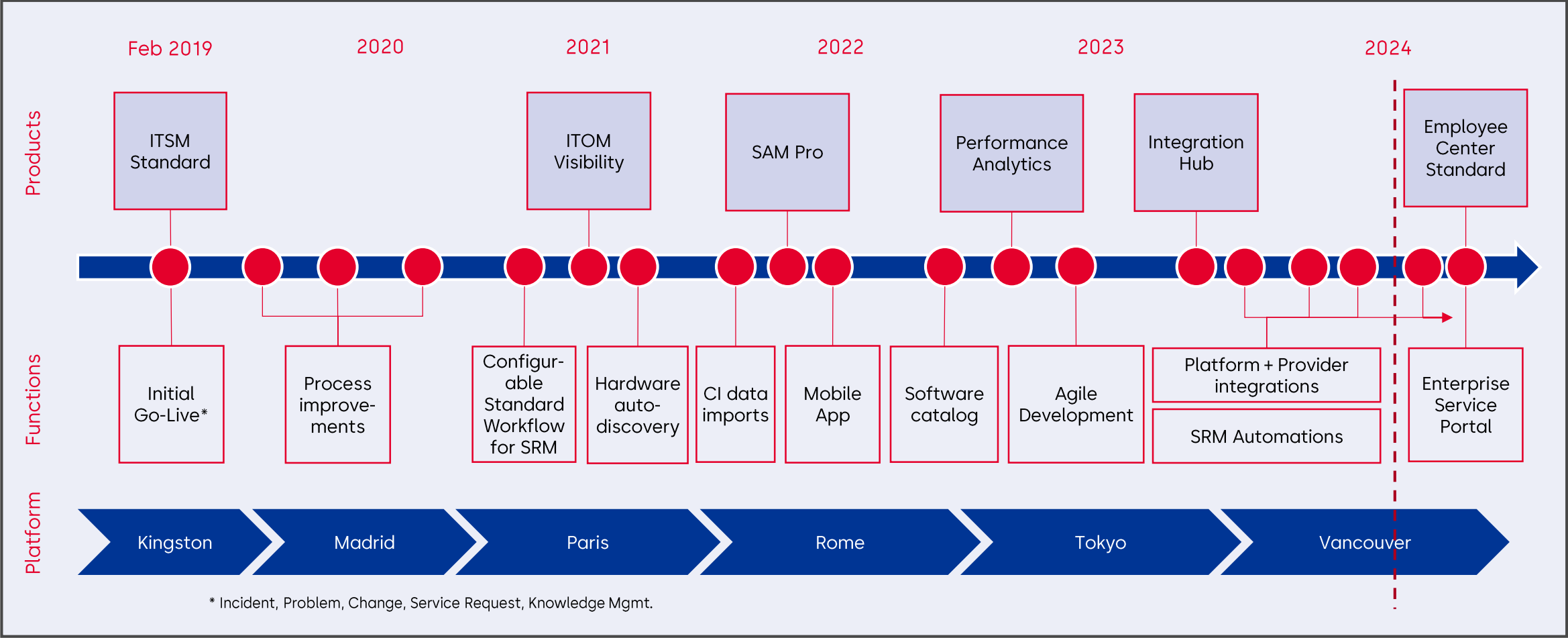
investments in R&D in
2022/23, in CHF



2.85 billion

net sales in 2022/23, in CHF

Milestones



Thank you

dormakaba International Holding GmbH
DORMA Platz 1, 58256 Ennepetal
Germany

dormakaba.com

Disclaimer

This communication contains certain forward-looking statements including, but not limited to, those using the words "believes", "assumes", "expects" or formulations of a similar kind. Such forward-looking statements reflect the current judgement of the company, involve risks and uncertainties and are made on the basis of assumptions and expectations that the company believes to be reasonable at this time but may prove to be erroneous. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks, uncertainties and other factors outside of the company's and the Group's control which could lead to substantial differences between the actual future results, the financial situation, the development or performance of the company or the Group and those either expressed or implied by such statements. Except as required by applicable law or regulation, the company accepts no obligation to continue to report, update or otherwise review such forward-looking statements or adjust them to new information, or future events or developments.

This communication does not constitute an offer or an invitation for the sale or purchase of securities in any jurisdiction.

dormakaba®, dormakaba®, Kaba®, Dorma®, Ilco®, LEGIC®, Silca®, BEST® etc. are registered trademarks of the dormakaba Group. Due to country-specific constraints or marketing considerations, some of the dormakaba Group products and systems may not be available in every market.

